

Questions for Health Plans on Asthma Services Billing Policies

Contact Information:

Health Plan Name:

Contact Name; Email; Phone Number:

Date:

Questions

1. What is your Plan's current billing procedure regarding asthma education?
 - ◆ Does your Plan prohibit reimbursement for two services when a patient goes from a physician to an asthma educator (such as RN, respiratory therapist or pharmacist) during one visit?
 - If it does, is it possible to get a waiver?
 - How?
 - Do procedures vary by product?
 - If your Plan does not allow reimbursement now, would it consider it in the future?
2. What is your Plan's current billing practice for in-home asthma visit?
 - ◆ Does your health plan provide reimbursement for in-home asthma visits?
 - How many visits?
 - How does one get reimbursement? Is a referral from primary care provider required?
 - Does reimbursement vary by product?
 - ◆ Will your health plan reimburse if the person is home bound?
 - How many visits?
 - How does one get reimbursement? Is a referral from a primary care provider required?
 - Does it vary by product?
 - If your plan does not allow reimbursement now, would it consider it in the future?
 - ◆ Are there other circumstances that would allow a Plan to reimburse for an in-home visit?
 - For a what purpose? (e.g. oversee medications, environmental assessment)
 - How many visits?
 - How does one get reimbursement? Is a referral from a primary care provider required?
 - Does it vary by product?
 - If your Plan does not allow reimbursement now, would it consider it in the future?
3. What is your Plan's current policy for well asthma visits?
 - ◆ Does you health plan reimburse for two well asthma visits per year?
 - ◆ Would there be two co-pays?
 - ◆ Would the Plan ever waive the co-pay requirement?
 - ◆ Does it vary by product?
 - ◆ If your Plan does not allow reimbursement now would it consider it in the future?
4. Does your health plan currently reimburse for a restructured office visits to include patient/family *group* well-asthma visits and education?
 - ◆ Does it vary by product?
 - ◆ If your Plan does not allow reimbursement now, would it consider it in the future?
5. Does your Plan reimburse for asthma education provided by a qualified (non-physician) provider (such as a nationally certified asthma educator)?
 - ◆ If yes, what educational level or qualifications or credentials are required?
 - ◆ Does it vary by product?
 - ◆ If your Plan does not allow reimbursement now, would it consider it in the future?